Minara – Privacy Policy

Last updated: 21 July 2025

1. Overview

This Privacy Policy outlines how Minara collects, uses, and protects your personal information when you use our crypto AI platform ("Services"). By using the Services, you consent to this Policy.

2. Information We Collect

- **Account info** – email, hashed password, subscription tier
- **Financial data** – deposits, withdrawals, balances, transaction history
- **Usage data** – device, OS, browser, IP, in-app actions, error logs
- **AI interaction logs** – prompts, transcripts, generated outputs
- **Support interactions** – messages and attachments you send
- **Cookies** – for session management, fraud prevention, and analytics

We employ age-gating technology to block minors; accounts found in violation will be terminated.

3. How We Use Information

We use your data to:

- Operate and improve our Services
- Execute trades and display portfolio info
- Improve AI models and platform performance
- Send transactional messages (e.g., deposits, alerts)
- Enforce our Terms and investigate abuse
- Comply with applicable law
- Send optional marketing emails (with opt-out)

4. Sharing of Information

We do not sell personal information. We may share it:

- With infrastructure providersunder strict DPAs prohibiting commercial exploitation (e.g., hosting, payments, analytics)

- With liquidity or blockchain partners to process trades or withdrawals

- To comply with legal requests or protect safety

- In connection with corporate transactions (e.g., mergers)

- At your direction

- As anonymized or aggregated stats

5. Security

We use TLS encryption, hashed credentials, and access controls to protect your data. While we take precautions, no system is perfectly secure. Use a strong, unique password and notify us of suspicious activity.

6. Data Retention

We retain personal data only as long as necessary to:

- Deliver the Services

- Comply with legal requirements

- Resolve disputes or enforce our rights

When no longer needed, data is deleted or anonymized.

7. Your Choices & Rights

You may request to:

- Access or correct account information

- Delete your data and close your account

- Unsubscribe from marketing communications

- Control cookies via browser settings (some are required)

- Access specific types of data, including:

  - AI interaction logs

  - Wallet activity logs

  - Account information

Submit data requests to team@minara.ai. We may ask for identity verification.

8. Updates

We may revise this Policy from time to time. Significant changes will be announced in-app or via email. Continued use of the Services after updates signifies acceptance.

9. Contact

Questions about privacy? Email us at team@minara.ai